

Town of Waterford

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For Immediate Release

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Post Office Delay in Delivering Tax Bills

The Town of Waterford has been advised by the United States Postal Service that approximately 1,800 town tax bills mailed at the Waterford Post Office were sent in error to a Connecticut postal facility for processing which has resulted in a substantial delay in the delivery of tax bills to Waterford taxpayers.

The Waterford Town Clerk delivered the tax bills to the Waterford Post Office on 12/28 with expected delivery to taxpayers on 12/31. In prior years, the tax bill mailings were processed directly at the Waterford Post Office. However, this year the tax bill mailings were forwarded by the Waterford Post Office to the United States Postal facility in Albany for processing.

In response to multiple inquiries from town officials and Congressman Paul Tonko's office, the Postal Service was able to determine that instead of being returned to the Waterford Post Office for delivery, the tax bills were sent in error from the Albany Postal facility to a US Post Office in Connecticut. The tax bills will be returned to the Waterford Post Office and delivered as soon as possible. Taxpayers who have questions regarding the post office's efforts to deliver their tax bills should contact Waterford Post Master, Timothy Bennet, at 518-235-1733 for additional information on when they can expect delivery of their tax bill.

The delay does not affect taxpayers who pay their taxes via an escrow account with their mortgage holder. Those tax bills were sent directly by the Town Clerk to the mortgage holder via Federal Express on 12/28. Taxpayers may view and print duplicate tax bills from the Town of Waterford website, www.town.waterford.ny.us. The Town Clerk's office will also provide duplicate tax bills to any resident, especially for those who are unable to access the internet or print their tax bill.